



September & October Newsletter 2021

A warm welcome back to all our parents, carers, and children, all refreshed and ready to start another busy year at Little Stars Day Nursery.

We would also like to welcome all our new families and thank you, once again, for the resilience everyone has shown over the last 18 months. Families have done so much to support their children and the nursery in dealing with all the challenges we have faced.

We hope you are happy with your child's settling in arrangements. To the parents of the new children starting; this will be a big step for them. We would like to assure you that here at Little Stars, we will work hard to make sure each child's needs and requirements are met. Please do not hesitate to contact us if you have any questions or queries.

Settling in!

Please remember that transition is a process, not an event. Over the coming weeks/and month of September your child may express a range of emotions about being here, and away from you, even for those children who are returning to a relatively familiar space. I can personally assure you that the staff are experienced with supporting children in settling in. Please speak to your child's key person if you have any concerns. This whole month of September is challenging with emotions for everyone and a lot of hours being negotiated only to ease the child into the nursery to make them comfortable and happy. Patience is the word for everyone during this time, but it will all settle I assure everyone this.

Dropping off / collecting your child

If a different adult is collecting your child, **please inform Management Team** or the person collecting your child from the front door on the day of drop off. Please provide a photo if possible and an email is good with their name and photo. The adult collecting your child **MUST** have your child's password and a photo ID on them.

Please wait outside for your child to be dropped off or picked up, we do not allow parents to come inside the nursery unless you are settling your child and invited inside.

Also **DO NOT allow your child to climb the railings outside**, if any accidents occur, we will not be liable at any cost and it will come down to lack of supervision and parental negligence.

Absences

If your child is unable to attend nursery for any reason, for example, if your child is unwell or simply staying home for the day tell us. If your child has a cough, cold, runny nose, fever, vomiting or diarrhoea, **PLEASE DO NOT BRING THEM IN**. We will return you back home as you are not being fair to staff and other children and again this is negligence. Please can you ensure that you call us **0208 894 2590** or send us an email to: manager@littlestars-daynursery.com

Please do not ask for compensating days if you are off on sickness or on holiday. Its all in the T&C's.

Covid Procedures

I will provide regular updates, with regards to our procedures in relation to Covid, in line with legislation and guidance from Richmond Local Authority. Covid is still very much active and please take care as we are still taking precautions. You must keep your child at home if they display any of the three symptoms:

- A high temperature
- A new continuous cough
- A loss or change in sense of taste or smell.

We will require you to keep your child at home for 10 days, from the start of these symptoms. They can return to nursery as soon as they have a negative PCR test outcome.

No Mobile Phones

Mobile phones are not to be used whilst on or in the nursery, including taking photographs and having conversations. This is part of our Safeguarding policy. **Please put your phones away once you enter our premises - gate.** Our staff will politely remind you of this policy.

Lunchboxes

Please remember to keep the contents healthy, nutritious and well balanced and remember to include a drink. Lollipops, sweets, crisps and chocolates are not appropriate for a lunchbox. We will not give them to the children and retain them.

Nursery Meals

We are providing meals at £5 per half day session, £8 per full day. If you are claiming 2 yrs. funding you are given a free lunch, with the generosity from the nursery.

NO Nuts

We ask that the children do not bring nuts into nursery within their packed lunch boxes (this includes peanut butter within sandwiches) as there are a number of children in school who suffer from severe allergies/intolerances that can be fatal for somebody. We appreciate your support with this matter.

No Parking on Neighbours Driveways

Please do not park on either side of the neighbours drives, we have had many incidents and police involvements and tickets have been issued. All of this comes upon the nursery and we do not like to upset our neighbours or parents. Please kindly park around the side roads or walk to the nursery.

Take a look at our website

Our newsletters, relevant information is all on our website. Please take the time to regularly check this so that you remain informed on all aspects of life at our website link:

<https://www.littlestars-daynursery.com/>

Facebook

If you have a Facebook account, it is advisable to follow us as we regularly put updates on our page relating to activities and events that are taking place within the nursery.

Facebook link:

www.facebook.com/LittlestarsdaynurseryLTD

www.facebook.com/Little-Stars-in-Hanworth

Labelling

Please label your child's bag, lunchbox, shoes, coats and anything you bring in for them.

Medication

Please do not send your child to nursery if they are on medication for at least 48 hours. We only will give a dosage from Doctor's prescribed and labelled medicines and NO OVER THE COUNTER medicine. We only provide Calpol and Piriton if and when needed but only if we have parental permission, otherwise we will not give it.

Appropriate clothing/shoes

Please NO belts, laces, dungarees, or open toe sandals.

Aggressive behaviour

Anyone giving verbal abuse to members of staff, either in person or over the telephone, will be sent a letter/email from the Nursery Manager advising that this behaviour will not be tolerated. Any future violation of this will result in the removal of your attendance to the nursery and if required reported to the police. There will be no appeal process.

Toilet Training

Potty training is a key developmental milestone. It's vital that parents and practitioners work together to give children consistent messages. We are able to achieve this only **when the child is ready and able to say and show signs of readiness**. Being toilet trained is a skill that children need to develop independence, self-esteem and confidence to thrive at school. Ofsted guidelines state that 'Every child should be able to go to the toilet independently by the age of five.'

We will help and support your child as long as they know and understand some common words, able to pull up and down their clothing or ask for the toilet. We remind them constantly and take them to the toilet but we have a lot of children here and everyone is busy whether they are staff or children playing. So please excuse the accidents that can happen occasionally.

Important dates to remember for the diary

- **Tuesday 12th October Halloween Party** – for all children attending AM/PM. DRESS up in Halloween Costume, Best Price to be won. Donation of food and drinks accepted. NO NUTS, pork or beef items.
- **18th – 21st October Pyjama Week** – for all staff and children to wear cosy PJ, night gowns etc for Cracker Jack Charity we do every year. £2 donation is collected per child.
- **Friday 22nd October** – Nursery Closed INSET Day
- **25th – 29th October Half term** – Nursery Closed for all funded children

Any questions please speak to Management team, call on 0208 894- 2590 or email manager@littlestars-daynursery.com

Kind regards

Reena Pharma

(Nursery Manager)