

Little Stars Newsletter October and November 2019



Dear Parents/Carers

We have successfully achieved a month and more of the new term and I would like to welcome all new parents and children into our nursery. We do have a lot of availability for the afternoon sessions in all rooms, so please spread the word to join our family.

General/Reminders

Important dates for October:

Pyjama week 7th -11th collection for Children with Brain Injury and Disabilities of £2
Halloween Party 22nd & 24th and a collection for Crackerjacks Charity of £2
Diwali sweet celebration 25th October
Half term holidays for funded children 28th Oct – 1st Nov

Important dates for November:

INSET DAY 4th Nursery is CLOSED for all children
Bon Fire Night 5th
Rhyme week 18th – 22nd

We like to have fun and celebrate festivals and do a little for children's charities and think of families who need our support.

Sickness:

Please can we remind you all that the children should not be returning to nursery until at least 48 hours after their last bout of sickness and/or diarrhoea. Please can we stress how important it is that the children do not come into nursery if they are unwell or have displayed any of these symptoms. If you are giving your child Calpol, please do not bring them in as they are simply not well and need the rest. We will have to send the child home. We do not permit the pro-rata reduction of payment of fees if your child is absent from nursery due to illness (or holidays) whilst the nursery is open therefore full payment will still be required even the food charges.

Cancelling a place/swapping day's:

We strictly do not allow this and please do not ask if this is possible due to our ratio purposes.

If you require an extra session please give us notice so we can always make sure to accommodate but please no swapping or if you have missed days to compensate by coming in on another day.

You are liable for any payments for food etc even if you are off sick or on holiday.

Only the Manager can take a decision on emergency and serious circumstances for situations.

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Planner:

Please pick a planner up or tell your key person if you do not have one. It gives you important dates and the term time holidays until July 2020. But we will always remind you and add on celebrations and fun activities through the year.

Spread the word:

We would appreciate if you could kindly spread the word regarding our nursery. We have many sessions and days available especially afternoon sessions. Any recommendations we will surely reward with a small gift when they enrol with us. We have an Open Day on Saturday 4th January, but your word by mouth at your local school and to other parents is very important.

Extra Curriculum Activities:

We are introducing within our lesson plans from Half Term Bhangra Classes, Zumba for Fun and Messy Hands.

If there is anything I can help you with or the team then please do not hesitate in contacting us. We have an open door policy and always available to help and support where we can, but we do not appreciate any abusive or rude behaviour as we are here to help and support you all. We have always been as transparent with any changes to be in line with other nurseries and to have a successful outcome we all deserve. We are giving much notice to any changes that are required for the nursery to succeed and flourish and hope you all can understand. As a business we do need to take decisions to help maintain the nursery and be sustainable to remain open. We request everyone to support us and to give to our children who are the future of this country and the best start in their Early Years.

I hope this journey together we can create something spectacular for the future.

Kind regards

Reena Pharma

Nursery Manager